



Let's get started

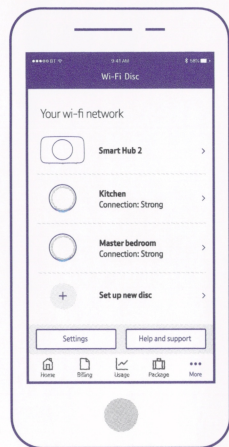
Let's set up your Wi-Fi Disc

Set up and locate your disc using the My BT app. It'll help you find the best position for your disc to provide a great Wi-Fi signal in every room of your home.

Other great benefits include:

- Wi-Fi signal checker
- Personalise network name and password
- View connected devices

Just download the My BT app from your app store or scan the QR code.



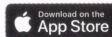
Can't download the app?

If you can't download the My BT app, you can pair using the Ethernet cable that came with your hub. Just follow these four easy steps.

1. Slide the two parts of the power supply until they click in place and connect the power cable to the back of the disc. Plug your disc into a power socket and turn the power on.
2. Plug one end of the Ethernet cable into the back of the disc and the other end into any of the yellow sockets on the back of your hub.
3. After a couple of minutes, you'll see a solid blue light on the disc when it's paired.
4. You can now unplug the disc and find a location in your home. A good location will be indicated by a blue light.

Location tips

Aim to put your disc halfway between your hub and the part of your home where you need a stronger Wi-Fi signal. You'll need a clear space that is off the floor, away from other electrical devices and well ventilated.



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What your Wi-Fi Disc lights mean

Blue



Your disc is all connected
Good Wi-Fi or Ethernet connection. All is working well.

Red



There's a problem somewhere
Using the Power button, turn your hub and disc off and on again. If the light still doesn't turn blue, use a paper clip to press your disc's factory reset button. If this doesn't fix your issue call us on the number below.

Solid purple



Your disc is starting up
It will take approximately 60 seconds to fully turn on.

Red flashing



Your disc is not connected to your Smart Hub 2
Follow the instructions to connect using WPS or Ethernet.

Orange



Your disc is working okay
Ideally try moving the disc closer to the hub or one of the other discs.

Blue flashing



Your disc is connecting
WPS has been activated and is connecting to your hub or your device. This could take a couple of minutes.

Need more help?

Go to bt.com/help

It's the quickest and easiest way to get help, all day, every day.

Chat with us online at bt.com/chat

We're here to help seven days a week between 7am and 11pm.

Call us on 0800 800 150*

Any time between 8am and 9pm. Make sure you're next to your disc with a computer or device if you call.

* Calls to our helpdesk made from the UK mainland and mobile networks are free. International call costs vary.

Get help from other users

Join the conversations in the BT Community forum at bt.com/community

If you're still having problems you can call us on 0800 800 150*



Important safety and care instructions

Your Wi-Fi Disc from BT is manufactured to comply with European safety standards. Please read the following instructions carefully before installing and using it. Keep these instructions safe for future reference.

Installation and location

- For indoor use only in the UK.
- Position all parts, including power adapters away from heat and sun (eg away from radiators, window sills or other electrical equipment that can get hot).
- Keep area ventilated (eg don't put in cupboards or back of sofas) and don't block any vents with objects or thick carpets.
- Keep device and cables out of young children's reach.
- Only use power adapters provided by BT for this specific device; contact our helpdesk if you need a replacement.
- BT does not recommend wall mounting the discs.
- Electronic devices hate liquids; don't place devices and power adapters in damp areas or near sources of water or splashes.
- This device uses wireless technology; check before using or installing where restrictions may apply such as in hospitals.
- Product may cause scratches or marks if placed on fragile surfaces (eg veneered wood or delicate fabrics); place on a mat if needed.
- Don't use near flammable substances or in a flammable atmosphere (eg warehouse or garage).
- Designed for use at room temperatures between 0°C and 40°C.

Care and maintenance

- Treat all parts with care; no shock or vibration, and don't pull or twist any cables.
- Dust with a soft dry cloth; don't use water or solvent.
- Regularly check that objects don't cover any parts or any vents that could cause overheating.
- When not in use, store in a dry place and away from extreme heat or cold.

Warnings

- If your device or power adapter appear damaged, stop using them immediately. Switch off your electrical socket if it's safe to do so and contact our helpdesk.
- Don't try to open your device or power adapter. There are no serviceable parts and you risk an electrical shock.
- This device has been evaluated for and shown to be compliant with European Guidelines when installed and operated with a minimum distance of 20cm between the unit and your body.
- There is a slight chance your product could be damaged by an electrical storm. We recommend that you unplug the power and phone line cord during a storm.
- If you've got a pacemaker please check with your doctor before installation.

Other information

The BT Wi-Fi Disc contains code that is covered by the GNU General Public License (GPL). In accordance with the GPL, BT has made the relevant code available for download at bt.com/help/gplcode

EU – Radio Equipment Directive Declaration of Conformity

Hereby, BT declares that the radio equipment type Wi-Fi Disc (model number WE410443-SA) is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at: bt.com/producthelp

UK – Radio Equipment Directive Declaration of Conformity

Hereby, BT declares that the radio equipment type Wi-Fi Disc (model number WE410443-SA) is in compliance with Radio Equipment Regulations 2017. The full text of the UK declaration of conformity is available at: bt.com/producthelp

The Wi-Fi Disc power efficiency information is available at: bt.com/producthelp

Restrictions

This radio equipment is subject to certain restrictions when it is placed on the market in Belgium (BE), Bulgaria (BG), Czech Republic (CZ), Denmark (DK), Germany (DE), Estonia (EE), Ireland (IE), Greece (EL), Spain (ES), France (FR), Croatia (HR), Italy (IT), Cyprus

(CY), Latvia (LV), Lithuania (LT), Luxembourg (LU), Hungary (HU), Malta (MT), Netherlands (NL), Austria (AT), Poland (PL), Portugal (PT), Romania (RO), Slovenia (SI), Slovakia (SK), Finland (FI), Sweden (SE), Northern Ireland (UK(NI)), Norway (NO), Switzerland (CH), Iceland (IS), Turkey (TR), Lichtenstein (LI).

Wi-Fi 5 GHz: The frequency band 5150–5350 MHz is limited to indoor use.

This radio equipment is also subject to certain restrictions when it is placed on the market in United Kingdom (UK):

In accordance with the relevant statutory requirements in the UK, the 5150 to 5350 MHz frequency range is restricted to indoor use in the United Kingdom.

Radio transmission information

Frequency range (GHz)	Max power in the range (dBm)
2.4	20
5.17–5.25	23

Disposing of your old electrical and electronic equipment

The Government has a legal requirement to minimise the unsorted waste disposal of electrical and electronic equipment and to maximise its separate collection and environmentally sound management. The symbol shown here and on a product, means you shouldn't throw it in your normal rubbish at the end of its working life.

This product may contain substances that could be harmful to people or the environment if it's not recycled correctly. The equipment provided to you will remain the property of BT at all times (excluding outright sale equipment). You'll need to return it back to us within 60 days of telling us you want to cancel or we may need to charge you for it. You can do this by following the easy steps on bt.com/returns

As the environment is important to BT, simply send your equipment back to us so we can get rid of it in an environmentally friendly way.

If this equipment is a replacement for something similar, then you can also dispose of your old kit by following the instructions above.



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81 Newgate Street, London EC1A 7AJ, UK
(company number 18000000).

W-Disc 5.0

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Available in other formats including braille, large print or audio CD. If you would like a copy, please call 0800 800 150*.

